



**MedCalc**<sup>®</sup>  
easy-to-use statistical software

## Frequently asked questions (FAQ)

### Installation

How to fix the problem: "the feature you are trying to use is on a network resource that is unavailable"

How can I transfer the MedCalc program from one computer to another?

The MedCalc installation procedure freezes at some point.

Can I install MedCalc on a computer that is not connected to the Internet?

Why does MedCalc give an error message "This is not a MedCalc data file" when reading some MC1 files?

Are there any CD-rom copies available for my MedCalc software?

### Compatibility

Do you have a Mac version?

Is MedCalc compatible with Windows 10 and Windows 11?

Is MedCalc available in other languages?

Do you have a MedCalc version for iPad or tablet?

Does MedCalc support the Office 2007 file formats \*.xlsx, \*.xlsm, \*.docx ?

### License

Can I use MedCalc on both my desktop and laptop computers?

What is the validity period of a MedCalc licence?

Can I publish results obtained during the free 15-day MedCalc trial?

I'm on a network. Is MedCalc available for network users?

### Product key

I have installed a MedCalc update and my user name and product key do not seem to work anymore.

I am a registered MedCalc user, but I lost my product key. What should I do?

Will I have to enter the MedCalc product key every time I use the software?

### Common problems

Menu items stay permanently on screen

I have entered valid numerical data in the spreadsheet, but when I run Summary statistics for these data I get a message indicating that the sample size is 0.

The function IF(), RANDNORM() and other functions that require more than one argument do not work.

There seems to be a difference between the screen and printer output of graphs.

On my laptop the gridlines of the spreadsheet are very light. What can I do?

### Statistics and graphs

How can I randomize 50 subjects into 2 treatment groups with exactly 25 subjects each?

How can I compare ROC curves from different sets of patients (unpaired roc curve comparison)?

How can I obtain Summary statistics of the ratio of two variables in the spreadsheet?

How should I enter data in MedCalc to perform ROC curve analysis?

How can I compare ROC curves from different sets of patients (unpaired roc curve comparison)?

### Methodology

How is the correctness of the MedCalc calculations being evaluated?

What is the method used by MedCalc for comparison of ROC curves?

### Misc.

[Are there any independent reviews of MedCalc?](#)

[How should I reference MedCalc in an article I am writing?](#)

[Are there any books that you recommend?](#)

**Other question?**

[My question is not in this list](#)

<https://www.medcalc.org/faq/>

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